Vision

We support public media by promoting accountability for and recommending improvement in the initiatives and operations of CPB.

Mission

To promote the efficiency, effectiveness, and integrity of CPB grants, operations, and other initiatives, we conduct independent and objective audits, evaluations, investigations, and other reviews.

Core Values

Integrity – Our work is objective, balanced, and credible.

Excellence – We produce quality work and follow professional standards.

Collaboration – We seek and value input from each other and stakeholders.

Independence – We exercise our professional judgment without undue influence from Congress, CPB, or the public.

We are pleased to present the Strategic Plan for the Office of Inspector General (OIG) of the Corporation for Public Broadcasting (CPB) for fiscal years 2019-2023. In this plan, we identify the principles and goals that will govern our work over the next five years. In our Annual Plans, we will identify more specifically the work that we will undertake in each fiscal year and the measures we will apply to assess our performance. While this Strategic Plan is a framework for our efforts over the next five years, we will seek input from Congress, CPB, and other stakeholders throughout this period and revise this Plan as necessary.

CPB is a private, nonprofit corporation created by Congress in 1967 to promote the growth and development of public media. It is the largest single source of funding for public radio, television, and related online and mobile services. In the 1988 amendments to the Inspector General Act of 1978, Congress created OIG as an independent objective unit within CPB to promote the efficiency, effectiveness, and integrity of CPB’s initiatives and operations.
Goals and Strategies

Goal 1

Provide timely and high value products that benefit CPB initiatives and operations.

Strategies

- Conduct risk-based audits, evaluations, and other reviews of CPB grantees, contractors, vendors, and operations that provide accountability and recommend improvement.
- Conduct investigations to improve integrity over CPB programs and operations.
- Evaluate allegations submitted to OIG and follow-up as appropriate.

Goal 2

Promote effective working relationships with Congress, the CPB Board of Directors (Board), management, and stakeholders and increase the visibility of OIG in the public media community.

Strategies

- Keep CPB’s Board and management appropriately informed of OIG activities.
- Promptly respond to Congressional requests for information or assistance.
- Reach out to the public media community.

Goal 3

Promote excellence and innovation in OIG.

Strategies

- Maintain a diverse, highly skilled workforce.
- Foster an environment of open communication, respect for ideas, and appreciation for each individual’s contribution.
- Provide technology, equipment, training, and other resources necessary to our work.
- Promote innovation to make our processes more efficient and our products more effective, for example using data analytics to assess risk and to identify emerging accountability issues.

These OIG goals and strategies will improve the accountability of the public media system and help CPB achieve its strategic priorities related to content and services, innovation, and support of the public media system.
Performance Measures

We will measure our performance by evaluating such markers as the timeliness and impact of our reports, our responsiveness to Congressional requests, our processing of complaints, our outreach to stakeholders, and employee training and satisfaction. We will set out our specific performance measures in each Annual Plan. We also will incorporate these measures in OIG employee performance agreements, thus ensuring that OIG work is aligned with our strategic goals and supports the priorities of CPB.

Authority

Under the Inspector General Act of 1978, as amended, OIG is an independent organization within CPB with authority to:

- Conduct and supervise audits and investigations relating to CPB’s initiatives and operations;
- Provide leadership, coordination, and recommend policies for activities designed to promote economy, effectiveness, and efficiency, and to prevent and detect fraud and abuse in, CPB’s initiatives and operations.
- Keep CPB’s Board and Congress fully and currently informed of problems and deficiencies in CPB’s initiatives and operations and on the status of corrective actions.

To facilitate our reviews, the Act provides that the OIG will have access to all pertinent information available to CPB. In conducting our activities, we adhere to audit standards set by the Government Accountability Office and professional standards adopted by the Council of the Inspectors General on Integrity and Efficiency.
Contact OIG

Anyone knowing of fraud, waste, or abuse involving CPB funds, programs, or operations should call, fax, write, e-mail OIG or file a complaint through our website. Your report may be made anonymously or in confidence.

Call:
Inspector General Hotline
202-879-9728 or
800-599-2170
Fax:
202-879-9699

Write:
Inspector General Hotline
CPB
401 Ninth Street, NW
Washington, DC 20004-2129

E-mail:
oigemail@cpb.org

Website:
www.cpb.org/oig/contact.php